

Introduction to NLP

CS 759/859 Natural Language Processing Samuel Carton, University of New Hampshire

This lecture



- 1. Introductions
- 2. What is NLP?
- 3. Why should you care about NLP
- 4. Structure of this course

Who am I



This guy:



My research: human-centered and interpretable NLP

• Why do the models do what they do and how can people work with them more effectively?

What is NLP?



What is NLP?



Natural Language Processing

From Wikipedia, a year ago: "an interdisciplinary subfield of linguistics, computer science, and artificial intelligence concerned with the interactions between computers and human language"

From Wikipedia, today: "an interdisciplinary subfield of computer science and linguistics. It is primarily concerned with giving computers the ability to support and manipulate human language."

NLP example: ChatGPT



You Define natural language processing

ChatGPT

Natural Language Processing (NLP) is a field of artificial intelligence (AI) that focuses on the interaction between computers and human languages. It involves the development of algorithms and computational models that enable computers to understand, interpret, and generate human language in a way that is both meaningful and contextually relevant.

NLP encompasses a range of tasks, including but not limited to:

- 1. Tokenization: Breaking down a text into individual words or tokens.
- 2. Part-of-speech tagging: Assigning grammatical categories (such as noun, verb, adjective) to each word in a sentence.
- 3. Named entity recognition (NER): Identifying and classifying entities (e.g., names of people, places, organizations) in a text.
- 4. Sentiment analysis: Determining the sentiment or emotional tone expressed in a piece of text.
- 5. Speech recognition: Converting spoken language into written text.
- 6. Machine translation: Automatically translating text from one language to another.
- 7. Question answering: Extracting relevant information from a text to answer user queries.
- 8. Text summarization: Generating concise and informative summaries of longer texts.

NLP systems use various techniques, including machine learning and deep learning, to process and understand language patterns. These systems aim to bridge the gap between human communication and computer understanding, enabling applications such as chatbots, language translation, and information extraction.

0070



NLP example: chat bot detector





NLP example: machine translation

Spanish	- ←	French
No tengo idea de lo que estoy haciendo. ¿Quién me dejó hacer esto?	×	Je n'ai aucune idée de ce que je fais. Qui m'a laissé faire ça ?
♥ ■)		Open in Google Translate · Feedback



NLP example: spam detection

Q in:spam		×	륲	• Active • ?	()	*** *** ***	
From 🔹 Any time 🔹 Has attachment To 👻 Is unread Advanced search							
□ - C :				1–50 of 166	<	>	
Messages that have been in Spam more than 30 days will be automatically deleted. Delete all spam messages now							
🗌 🚖 Ď Ce soir à la TV par.] 🚖 D Ce soir à la TV par. Votre programme TV du mardi 24 janvier 2023 - Obsèques de Lisa Marie Presley : sa				10:48	M	
🗌 👷 Ď Vice President Kama.	Will you make a \$10 donation to the DNC to renew your membership? When you do,			Jan	23		
🗌 👷 🗁 V-NO Wine Bar & Shop	Chocolate & Bubbly Tasting for V-DAY 🍫 - Plus	, new we	ekly sp	ecials View this email in	Jan	23	
🗌 🚖 Ď Peyton Grice	Hello from Panera Catering - Hey there! It's Peyto	on from F	Panera	Bread Catering. I just w	Jan	23	
$\hfill\square \hfill \hfill$	[FATML] [CFP] Call for Contributions at HHAI20	023 (Mai	n Trac	k, Posters & Demos, D	Jan	23	

NLP example: grammar and spellchecker



	Editor \checkmark × × 2 remaining $<$ >
Kindergarden teachers get get way more pedagogical training then we do.	Spelling Not in Dictionary
	Kindergarden teachers get get way more pedagogical training then we do. くり
	Consider:
	Kindergarten Playschool, Play group, Playgroup
	Kinder garden [No reference information]
	Kindergartens Playschools, Playgroups, Nurseries
	Ø Ignore once
	Ø Ignore all
	Add to dictionary



NLP example: hate speech detection

perspectiveapi.com	TRY IT OUT CREATE CUSTOM DEM	NO
	You are a real piece of	crap!
	90.61% likely to be toxic.	DISAGREE?

NH

NLP example: information extraction

P2- Na2/3Ni1/4TixMn3/4-xO2 was prepared through a simple solid state method. The precursor solution was prepared by mixing desirable amount of Ni(CH3COO)2*4H2O, Mn(CH3COO)2*4H2O and CH3COONa and titanium citrate solution. The obtained mixture was heated at 400 degC for 12 h. The ground powder was **ball-milled** for **1** h and was subsequently calcinated at 900 degC in air for 12 synthesize h to Na2/3Ni1/4TixMn3/4-xO2 (x=0, 0.05, 0.10, <u>0.15, 0.20, 0.30</u>).

Figure 1: Part of an example synthesis procedure included in the dataset with entity annotations from Zhao et al. (2015). Colors represent entity types and underlines represent span boundaries. Colors: Target, Nonrecipe-operation, Unspecified-Material, Operation, Material, Condition-Unit, Number. Tim O'Gorman, Zach Jensen, Sheshera Mysore, Kevin Huang, Rubayyat Mahbub, Elsa Olivetti, and Andrew McCallum. 2021. MS-Mentions: Consistently Annotating Entity Mentions in Materials Science Procedural Text. In *Proceedings of the 2021 Conference on Empirical Methods in Natural Language Processing*



NLP example: predicting the stock market



Xiang Deng, Vasilisa Bashlovkina, Feng Han, Simon Baumgartner, and Michael Bendersky. 2022. What do LLMs Know about Financial Markets? A Case Study on Reddit Market Sentiment Analysis. 0 citations (Semantic Scholar/arXiv) [2023-01-24] arXiv:2212.11311 [cs].



NLP vs. machine learning

A few basic types of data:

- Text \rightarrow NLP
- Images \rightarrow Computer Vision (CS 855)
- Tabular data
- Time series
- Sound

NLP: machine learning as applied to text (?)

Other miscellaneous terms: "Data science", "data mining", "text mining", "text analytics"

NLP vs. linguistics



Linguistics: study of the structure of language and comparative differences between languages

In the past: used to inform the design of NLP systems

• Recursive neural nets (Socher et al. 2013) a great example

Now: increasingly irrelevant to design of NLP models

- Though it gives us a vocabulary for reasoning about it
- And NLP can still be used to study it
 - e.g. <u>https://medium.com/@jamesasantana/the-rosetta-stone-crumbles-ai-reads-5-000-year-old-tablets-with-98-accuracy-5fc676365735</u>
- And linguistics can mediate how we interact with our models



NLP vs. information retrieval (IR)

Lots of overlap with NLP, but its own field with its own practices and conferences

• Also, doesn't only retrieve text

Converging with NLP as "Neural IR" comes to dominate

Also people are starting to use ChatGPT as a Google alternative

Okay, but what is NLP



Mostly representations & models

How to **represent** text numerically so that computers can work with it

Models that can learn from humans how to do stuff with text

- Generate it
- Classify it
- Translate it
- Understand it
- Transform it
- Etc.

Why you should care



Why should you care



NLP is taking/has taken over the world.

LLMs like ChatGPT poised to have transformative impact on

- Software engineering
- Education
- Business
- Journalism
- Medicine
- Pretty much everything else

ChatGPT



Reddit posts from January 24, 2023



ChatGPT passes MBA exam given by a Wharton professor. Artificial Intelligen... (nbcnews.com) submitted 21 hours ago by SUPRVLLAN to r/technology 2097 comments share save hide give award report crosspost



ChatGPT got 50% more marks on data science assignment than me. What's next? Discussion (self.datascience) submitted 7 hours ago by rifat_monzur to r/datascience 141 comments share save hide give award report crosspost



Universities offered software that detects ChatGPT essays Artificial Intelligen... (theregister.com) submitted 9 hours ago by Parking_Attitude_519 to r/technology 60 comments share save hide give award report crosspost



Scores of Stanford students used ChatGPT on final exams Artificial Intelligen... (stanforddaily.com) submitted 1 day ago by Parking_Attitude_519 to r/technology 727 comments share save hide give award report crosspost

ChatGPT is at capacity right now

Write a guided meditation about the status of ChatGPT.

As you read this message, please take a mome

Get notified when we're back

ChatGPT



Simple idea, same as any language model: pick the most likely next word based on the previous words

But models are getting **so good** that we're moving toward everyone having a personal secretary in their pocket. It can write:

- Essays for school
- Text for written take-home exams
- Code for assignments
- Emails
- Poetry

Just think about how this is going to change society!



Write a poem from the perspective of a potato about what it is like being fried:

Frying in oil, so hot and so searing My skin is crisp, a golden brown hue The aroma of my cooking fills the air As I transform from tuber to stew.

My insides are tender and creamy white My outside is crunchy and so delight The heat of the oil is overwhelming But I'm not one to ever fight.

My journey has been a long one From the ground to the fryer I've seen many things along the way But I'm still in for a bit of surprise.



Write a recommendation letter for a student in my natural language processing class who got a good grade, participated very enthustiastically, and did an excellent final project about detecting hate speech on social media:

To Whom It May Concern:

I am writing to provide a recommendation for [Student Name], who recently took my Natural Language Processing course.

[Student Name] was an outstanding student throughout the course. He received excellent grades and was very enthusiastic in class discussions and activities. His final project was particularly impressive; he created an algorithm that was able to detect hate speech on social media. His creativity and dedication to the course was evident in the results.

I highly recommend [Student Name] for any role that requires advanced knowledge of natural language processing. He has a strong ability to understand and apply concepts and theories, and his creativity and enthusiasm for the subject make him an ideal candidate for any position that requires these skills.

Sincerely,

[Your Name]



Write a short essay about the relative merits on Kantian versus utilitarian ethics in medical decision-making:

Kantian and utilitarian ethics are two prominent ethical theories that are often used to guide medical decision-making. Both theories have advantages and disadvantages, so it is important to consider both when making medical decisions.

Kantian ethics are based on the concept of universalizability; that is, any action taken should be one that could be universally applied to all persons in a similar situation. This means that medical decisions should be made on the basis of respecting the autonomy of the patient and considering the ethical implications of each action. Utilitarian ethics, on the other hand, are based on the principle of maximizing the overall good of society. This means that medical decisions should be made with the aim of achieving the greatest good for the greatest number of people.

Kantian ethics have the advantage of emphasizing the importance of respecting the autonomy of the patient. This means that medical decisions are made with the interests of the patient in mind, which is important for ensuring that a patient's rights and dignity are respected. On the other hand, utilitarian ethics can be criticized for being overly focused on the good of society rather than the well-being of the individual patient. This can lead to medical decisions being made that are not in the best interests of the patient.

In conclusion, while both Kantian and utilitarian ethics have advantages and disadvantages, it is important to consider both when making medical decisions. By considering both perspectives, medical professionals can ensure that decisions are made in the best interests of the patient, while also having regard for the good of society.



return pigeon_list

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Research opportunities

Σ	ioanna@gmail.com	ML News//ACL Portal	[ML-news] AIDA Short Courses: "Nvidia DLI – Fundamentals of Deep Learning", 2nd February 2023 - vision and natural language processing. Yo	3:40 AM
Σ	E. Niemann UKP Lab	ML News//ACL Portal	[ML-news] Science Manager (Postdoc) in AI and Natural Language Processing, UKP Lab, TU Darmstadt, Germany - Ubiquitous Knowledge Proc	Jan 23
τ	Rainer Schmidt	ML News//ACL Portal	[AISWorld] CfP Workshop on Social and Human Aspects of Business Process Management (BPMS2'23) - mining, natural language processing, la	Jan 23
$\tau \Sigma$	Nuno Moniz	ML News//ACL Portal	[ML-news] EPIA 2023 - 22nd EPIA Conference on AI (Azores, Portugal) - TeMA - Natural Language Processing, Text Mining and Applications PSDM	Jan 22
Σ	Rémi Eyraud	ML News//ACL Portal	[ML-news] TAYSIR Competition: Transformers+RNN: Algorithms to Yield Simple and Interpretable Representations - domains like natural langu	Jan 21
Σ	Caio Filippo Corro	ML News//ACL Portal	[ML-news] CFP - TAL journal - special issue "Robustness and limitations of natural language processing models" - limitations of natural langua	Jan 20
Σ	José G. Moreno	ML News//ACL Portal	[ML-news] Postdoc position / Multi-modal Pretrained Language Models for Health Care - modal Pretrained Language Models for Health Care == 🕥	Jan 20
Σ	Aris Filos-Ratsikas	ML News//ACL Portal	[ML-news] ECAI-23 joint call for papers/Workshops/tutorials - Speech, Natural Language Processing and Understanding (NLP) - Search, Planning	Jan 20
$\tau \Sigma$	E. Niemann UKP Lab	ML News//ACL Portal	[ML-news] Postdoctoral Research Fellow in Computational Linguistics/Natural Language Processing at MBZUAI, UAE; additionally affiliated	Jan 20
Σ	E. Niemann UKP Lab	ML News//ACL Portal	[ML-news] Postdoctoral Research Fellow in Computational Linguistics/Natural Language Processing at the UKP Lab, TU Darmstadt, Germany -	Jan 20
Σ	Gargi Gupta	ML News//ACL Portal	[ML-news] [ML-News] 1st World Conference on Explainable AI - call for papers - of signal processing methods Finite state machines for explaina	Jan 20
Σ	Frenay Benoit	ML News//ACL Portal	[ML-news] ML applied to Sign Language: Special Session at ESANN'23 - to Sign Language" at ESANN 2023* European Symposium on Artificial Ne	Jan 20
Σ	hady@gmail.com	ML News//ACL Portal	[ML-news] #TheWebConf 2023 - Call for Contributions to 22 Workshops - Workshop on Natural Language Processing for Social Media (SocialNLP	Jan 19
Σ	Raoul Koudijs	ML News//ACL Portal	[AISWorld] [CfP] Call for Papers: 7th International Joint Conference on Rules and Reasoning (RuleML+RR 2023) - approaches to natural langua	Jan 18
Σ	rafika boutalbi	ML News//ACL Portal	[ML-news] [CFP] 1st ICDAR International workshop on Machine vision and NLP for Document Analysis (VINALDO) - for image processing are a	Jan 18
Σ	Jennifer D'Souza	ML News//ACL Portal	[ML-news] [1st Call] Call for Workshop & Tutorial Proposals SEMANTICS 2023 - Policies - Natural Language Processing and Computational Lingui	Jan 18
	alfredo vellido	ML News//ACL Portal	[ML-news] [CFP] Special Session IJCNN 2023 - The Coming of Age of Explainable AI (XAI) and ML - Logic and Natural Language Processing Imp	Jan 18
Σ	lacer Calixto	ML News//ACL Portal	[ML-news] SemEval Task on Visual Word Sense Disambiguation (Visual-WSD): Evaluation starts! - vision and language models, as well as other s	Jan 17

https://groups.google.com/g/ml-news



Academic interest



https://cra.org/ads/

Job opportunities





Who We Are

SiriusXM and its brands (Pandora, Stitcher, SXM Media, AdsWizz, Simplecast, and SiriusXM Connected Vehicle Services) are leading a new era of audio entertainment and services by delivering the most compelling subscription and ad-supported audio entertainment experience for listeners -- in the car, at home, and anywhere on the go with connected devices. Our vision is to shape the future of audio, where everyone can be effortlessly connected to the voices, stories and music they love wherever they are.

This is the place where a diverse group of emerging talent and legends alike come to share authentic and purposeful songs, stories, sounds and insights through some of the best programming and technology in the world. Our critically-acclaimed, industry-leading audio entertainment encompasses music, sports, comedy, news, talk, live events, and podcasting. No matter their individual role, each of our employees plays a vital part in bringing SiriusXM's vision to life every day.

SiriusXM is the leading audio entertainment company in North America, and the premier programmer and platform for subscription and digital advertising-supported audio products. SiriusXM's platforms collectively reach approximately 150 million listeners, the largest digital audio audience across paid and free tiers in North America, and deliver music, sports, talk, news, comedy, entertainment and podcasts. Pandora, a subsidiary of SiriusXM, is the largest ad-supported audio entertainment streaming service in the U.S. SiriusXM's subsidiaries Stitcher, Simplecast and AdsWizz make it a leader in podcast hosting, production, distribution, analytics and monetization. The Company's advertising sales organization, which operates as SXM Media, leverages its scale, cross-platform sales organization and at tech capabilities to deliver results for audio creators and advertisers. SiriusXM, through Sirius XM Canada Holdings, Inc., also offers satellite radio and audio entertainment in Canada. In addition to its audio entertainment businesses, SiriusXM offers connected vehicle services to automakers.

How You'll Make An Impact

As a Senior Scientist on the Content Science team, you will build products and services to understand, organize, and recommend music and non-music content reaching an audience of 100M+ listeners across SiriusXM, Pandora and Stitcher. You will join a team of scientists with diverse expertise in machine learning, natural language understanding, recommendation systems, and statistics.

https://www.linkedin.com

Intellectually interesting



My interest: understand the hidden patterns in written text and communication

Want to major in English? Do NLP instead.

Is it overhyped?



Well, yes.

The extreme over-optimists have been running up against the limitations.

Problems include:

- Hallucination
- Losing logical cohesion over long document/code
- Lack of creativity

Lawyer Used ChatGPT In Court —And Cited Fake Cases. A Judge Is Considering Sanctions

https://www.forbes.com/sites/mollybohannon/2023/06/08/lawyer-used-chatgpt-incourt-and-cited-fake-cases-a-judge-is-considering-sanctions/?sh=418cc27a7c7f

Be Careful... ChatGPT Appears to be Making up Academic References

https://oxford-review.com/chatgpt-making-up-references/



https://en.wikipedia.org/wiki/Gartner_hype_cycle

This course



Basic structure



Syllabus: <u>https://shcarton.github.io/cs780spring2023/</u>

Structure

- Biweekly lecture
- Attendance "required"
- Office hours after class on TBD

Assignments

- 1.5-weekly homeworks
- Final project
 - Last semester, medium article
 - This semester, TBD
- (New) final exam

Homework assignments



Written and completed in Google Colab (Python)

Individual work*

Late policy: -10% per day, up to 5 days later

Please don't use ChatGPT

• Honestly, probably more effort than it is worth

Topics



Compare/contrast with CMU

- Basic NLP: <u>http://demo.clab.cs.cmu.edu/NLP/</u>
- Advanced NLP: <u>http://www.phontron.com/class/anlp2022/</u>
- Neural nets for NLP: <u>https://www.phontron.com/class/nn4nlp2021/</u>

This course

- Very little linguistics
- Almost entirely ML
- First 4 weeks: classical statistical/probabilistic models
- Next 7 weeks: neural methods up through transformer-based models(e.g. ChatGPT)
- Last few weeks: special topics (interpretability, fairness, etc.)



Levels of linguistic representation



Rec letters & research opportunities



Happy to write letters and supervise research projects—part of my job!

Recommendation letters

- Come to class & participate
- Let me know at least 6 weeks before you need the letter
 - Same goes for all letter writers
 - Ideally let me know now-ish so I can pay special attention to you

Research

- No summer support for the time being
- Independent study or volunteer basis